

# METROJAYA MEMBERSHIP APPLICATION FORM

CARD NO.  
BRANCH:

FULL NAME (AS IN I.C./PASSPORT)

NAME TO APPEAR ON CARD (NOT MORE THAN 18 CHARACTERS)

NEW I.C. NO.

PASSPORT NO. MARITAL STATUS  
 SINGLE  MARRIED

NATIONALITY  
MALAYSIAN  SINGAPOREAN  OTHERS \_\_\_\_\_

DATE OF BIRTH GENDER  
D  M  Y  M  F

CORRESPONDENCE ADDRESS

POSTCODE

EMAIL \_\_\_\_\_

TEL NO. (HOME/OFFICE)

MOBILE PHONE NO.

WOULD YOU LIKE TO RECEIVE PROMOTIONAL MATERIALS?  
E-MAIL  SMS  DIRECT MAILERS  NO

# SUPPLEMENTARY MEMBERSHIP

FULL NAME (AS IN I.C./PASSPORT)

NEW I.C. NO.

PASSPORT NO.

RELATIONSHIP TO PRINCIPAL CARDMEMBER  
 SPOUSE  PARENT  CHILD  BROTHER/SISTER

Supplementary card is issued free with the principal card and will be mailed to principal cardmember within 30 days of date of application.

**I AGREE TO PARTICIPATE AND ABIDE BY THE STIPULATED TERMS & CONDITIONS**

\_\_\_\_\_  
SIGNATURE  
(PRINCIPAL CARDMEMBER)

DATE: \_\_\_\_\_

Simply fill in this application form and submit it to any Metrojaya store together with the card fee of RM20. The card will be issued to you immediately.

**OR**

You may mail this application form with a cheque payable to  
**MJ Department Stores Sdn Bhd**  
for the card fee of RM20 to the address:

**MJ Department Stores Sdn Bhd, Customer Service Centre,  
3rd Floor Menara PMI, P.O. Box 11437,  
2 Jalan Changkat Ceylon, 50250 Kuala Lumpur.**

Please include RM0.50 being bank commission for outstation cheque.  
Your membership card will be sent to you within 14 days of receipt of application.

## For Office Use

Staff Name	Staff No.

Posted by:  
Date updated:

# TERMS & CONDITIONS

The Metrojaya Card (MJ Card) is a member identification card. It is not a credit, charge or discount card. It is not transferable and is for the exclusive use of the member.

## Membership

- Metrojaya card membership is open to individuals aged 18 years and above who reside in Malaysia, Singapore and Brunei.
- Staff of Metrojaya Group of Companies and Concessionaires are not eligible to apply.
- The principal card member with valid membership may apply for ONE complimentary supplementary card.
- Points for purchases made by the supplementary card member will be accumulated together in the principal card member's account.
- The supplementary membership will expire with the membership of the principal card regardless of the date of application for the supplementary card.
- Principal member has the right to terminate the supplementary card at any time at his / her discretion.

## Membership Fee

- A card fee of RM20 is chargeable for TWO years of membership and is to be renewed every two years.
- A fee of RM10 will be charged for replacement of lost, stolen or damaged principal or supplementary card.

## Points

- For every RM1 spent with the MJ Card at Metrojaya Department / Specialty stores, 1 point will be awarded.
- Card member must present a valid MJ card to the cashier at the time of purchase to collect points. Failure to do so will result in no points awarded for the amount spent.
- Back dated receipt is not valid for point accumulation.
- Points will not be awarded for the following :-
  - Purchase of Metrojaya Gift Voucher / Cosmetic promotion voucher.
  - Company bulk purchase.
  - Payment by RM20 / RM50 rebate voucher, RM10 cash voucher and RM10 / RM20 promotional voucher.
- Members are advised to keep all their receipts for 6 months in the event of any discrepancy in the point accumulation.

## Redemption of rebate vouchers

There are two reward and redemption periods yearly as follows :-

Reward Periods	Redemption Periods	Expiry Date of Rebate Voucher
January – June	August – November of the same year	31 December of the same year
July – December	February – May of the following year	30 June of the following year

- Points accumulated are redeemable for Metrojaya rebate vouchers arranged under the Points Redemption Programme.
- An official notification will be sent to valid principal card member whose point accumulation meets the minimum requirement of 600 points during each reward period.
- Only the principal card member is eligible to redeem rebate voucher(s) with the submission of the official notification and presentation of a valid MJ Card and identity card / passport.
- Points are strictly non-transferable to another member's account.
- Members may not combine their points earned with those of other members for redemption of rebate voucher(s).
- Members may only redeem points that are recorded in the computerized account maintained by Metrojaya. In the event of inconsistency of points on the official notification and the computerized account maintained by Metrojaya, points recorded in the computerized account will be deemed correct.
- Purchases made with rebate vouchers, RM10 Cash Vouchers or RM10 / RM20 Promotional Vouchers are not eligible for redemption of promotional gifts with purchase (GWP), promotional purchase with purchase (PWP) or point accumulation.
- There is no expiry date for the points awarded as long as the card membership is valid. Members are advised to renew their membership before the due date if they wish to bring forward their accumulated points to the next redemption period.
- Metrojaya reserves the right to institute an expiry date for points which have been accumulated or accumulated thereafter.
- Metrojaya reserves the right to deduct any points from member's account when:-
  - Points are suspected to be fraudulently recorded or recorded in error.
  - Points awarded for purchase which is cancelled or goods returned.
  - Card membership has expired and card member failed to renew before expiry date.
- Metrojaya will not replace lost, stolen or damaged rebate vouchers or extend the expiry date of expired rebate vouchers.

## General

- Promotional materials will only be sent to principal card members who meet the minimum transaction frequency and / or minimum criteria as may be determined by Metrojaya.
- Members are advised to notify Metrojaya of any change in their correspondence address or other personal particulars to avoid correspondence being sent to incorrect address.
- Metrojaya reserves the right to at any time without giving prior notice or reason whatsoever to amend, modify, revise, vary, cease or terminate the Points Redemption Programme, privileges and the terms and conditions thereto.